



Customs, PO Box 3070, 6401 DN Heerlen, Pays-Bas

To whom it may concern

Customs

National Office

Laan op Zuid 42
3072 DB Rotterdam
PO Box 3070
6401 DN Heerlen
douane.nl/customs

Date

22 November 2019

Subject: Electronic data processing

The Customs Administration of the Netherlands uses electronic data processing. This means that customs declarations, notifications and statements must be submitted electronically and that Customs will respond electronically. Written exchange of information is only possible in emergency procedures, with the permission of the customs authorities.

Printouts of the electronic messages you receive from the Customs Administration of the Netherlands have the same official status as the written statements you received before. Customs will not sign and/or service stamp the printouts, even if requested to do so.

The following are some examples of how electronic data processing is used.

The Customs Administration of the Netherlands uses the declaration system AGS for the export declaration process. The 'Confirmation of Exit' is issued in the form of an electronic message.

The Customs Administration of the Netherlands has implemented the obligation to exchange electronic information, contained in the FAL convention, and set up a Single Window for maritime and aviation. Therefore the 'Certificate of Clearance' (General declaration at departure) is no longer an 'IMO FAL form 1 (upon departure)' but an electronic message.

The Customs Administration of the Netherlands has no involvement in stamping commercial documents, such as invoices, CMRs and the like.

Yours sincerely,

Customs Administration of the Netherlands